

Time	Topic	Speaker
<b>MORNING SESSION - PLENARY ROOM (BALLROOM B&amp;C)</b>		
8:00AM - 8:30AM	Registration and breakfast	
8:30AM - 8:45AM	Conference commences	Sarah Rowan - Master of Ceremonies
8:45AM - 9:00AM	Welcome to country	Wurundjeri Woi Wurrung Cultural Heritage Aboriginal Corporation
9:00AM - 9:30AM	Opening address	Daniel Wyner - Chief Executive, Government & Justice, ReadyTech
9:30AM - 10:30AM	Keynote address	Nicole Livingstone, Olympian
10:30AM - 11:00 AM	MORNING TEA - JOIN OUR INTERACTIVE EXPERIENCES	
<b>MID-MORNING SESSION - PLENARY ROOM (BALLROOM B&amp;C)</b>		
11:00AM - 11:30AM	Taking AI from innovation to reality	Matt Furse, SaaS Partnerships Technology Lead, Microsoft
11:30AM - 12:30PM	Ready Community strategic product roadmap	Craig McLaughlin - Head of Strategy & Solution Design, ReadyTech Ryan Newstead - Enterprise Product Manager, ReadyTech Chris Smith - Head of Strategy & Innovation, ReadyTech
12:30PM - 12:50PM	Meet Ask Procurement: ReadyTech's new AI assistant	Russell Doig - Head of Operations (Procurement), ReadyTech
12:50PM - 1:30PM	LUNCH - JOIN OUR INTERACTIVE EXPERIENCES	
<b>AFTERNOON BREAKOUT SESSIONS</b>		
	<b>GOVERNMENT STREAM - BALLROOM C</b>	<b>PROCUREMENT STREAM - BALLROOM A</b>
1:30PM - 1:45PM	Introduction to government user group workshop Steve Quan, Head of Account Management, ReadyTech	Product roadmap deep dive Ryan Newstead - Enterprise Product Manager, ReadyTech
1:45PM - 2:15PM	Case study: Streamlining environmental health management Sean La Fontaine, Kernow Environmental Services	Evolving with Ready Contracts: The latest features and benefits Melisa Perkins - Senior Consultant, ReadyTech
2:15PM - 2:40PM	Product spotlight: Health Manager Craig McLaughlin, Head of Strategy & Solution Design, ReadyTech	Exploring the new B2C authentication features Ryan Newstead - Enterprise Product Manager, ReadyTech
2:40PM - 2:55PM	Product spotlight: Property & Rates Craig McLaughlin, Head of Strategy & Solution Design, ReadyTech	Smart contracts in action: Leveraging conditions to automate decision making Sharmani Pegrum - Solution Implementation Consultant, ReadyTech
2:55PM - 3:15PM	Customer experience transformation Michelle Cross - General Manager, Operations, ReadyTech Bodin Pollard - Customer Experience & Support Manager	AI in action: Contract abstraction in Ready Contracts and Ready Buy AI assistant Ryan Newstead - Enterprise Product Manager, ReadyTech Russell Doig - Head of Operations (Procurement), ReadyTech
3:15PM - 3:45PM	Q&A	Q&A
3:45PM - 4:00PM	AFTERNOON TEA - JOIN OUR INTERACTIVE EXPERIENCES	
<b>LATE-AFTERNOON SESSIONS</b>		
4:00PM - 4:45PM	Panel discussion - Navigating change at speed	
4:45PM - 5:00PM	Closing remarks	
5:00PM - 6:30PM	Networking drinks	
6:30PM	CLOSE OF CONFERENCE	