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# City of Monash automates their contract management process with Ready Contracts

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Managing more than 500 contracts and thousands of associated contractual documents since implementation.

# Customer overview

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CITY OF  
MONASH

The City of Monash is a local government area located in Melbourne, Victoria, Australia. The municipality was established in 1994 and covers an area of 81.4 square kilometers with a population of approximately 182,000 people.

The City of Monash is named after Sir John Monash, a prominent Australian military commander who served in World War I. The area has a rich history and is home to many cultural and heritage sites, including the Glen Waverley and Oakleigh shopping districts and the Clayton campus of Monash University.

The City of Monash is committed to sustainability and has implemented a number of initiatives to reduce its environmental impact and improve sustainability in the community. The council has a target to reduce greenhouse gas emissions by 20% by 2023, and has implemented programs to encourage residents to reduce their energy consumption and increase their use of public transport.

# The challenge

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The City of Monash is one of Melbourne's most populous municipalities, with close to 176,000 residents. The council currently awards over 150 new contracts per annum, which can range from a low of \$30,000 to a high of \$10 million and cover a wide range of areas including infrastructure capital works, waste collection and security services.

City of Monash operates a decentralised system of contract management using professional staff across all divisions of council, therefore council was looking for a solution that maintained uniform corporate standards and controls on how contracts are supervised and monitored as opposed to each area developing their own processes.

# The solution

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In 2012 a decision was made to introduce Ready Contracts to increase corporate compliance and streamline these work practices. Ready Contracts met a number of key requirements including;

- Centralised repository for all contract data and information
- Automated notification engine (which prompts the relevant contract manager of all key dates, tasks, milestones and deliverables relevant to their specific contracts)
- Reduces the risk, time and costs required to manage contracts effectively
- Vital integration with council's Procure to Pay and Financial systems

# Project Result

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Since going live with Ready Contracts, Monash City Council has rolled out the solution out to more than 40 Contract Managers through the Ready Contracts, CONTRACTS Module.



"Ready Contracts has been a valuable tool for our council in streamlining our contract management process. The platform's user-friendly interface and customisable templates have saved us time and money."

Procurement Manager



*To find out more about ReadyTech, visit [readytech.com.au](https://www.readytech.com.au)*